

CONFIDENTIALITY & USER AGREEMENT

DEFINITIONS

The abbreviations used in this Confidentiality & User Agreement is as below:

1. Agreement: Confidentiality & User Agreement
2. Anadolu Sigorta: Anadolu Anonim Türk Sigorta Şirketi
3. User: All users and customers that download and/or uses the application.
4. Application: Anadolu Sigorta Google Assistant

ARTICLES

1. **Confidentiality:** The Application is developed and fully owned by Anadolu Sigorta. Anadolu Sigorta acknowledges to show its best efforts to take necessary actions in order protect its users/visitors personal privacies. Anadolu Sigorta shall not sell, lease or make any kind of use of any personal data to any third party that is shared by the users. The Application respects and protects any personal data that is shared inn app. The Application only includes the mandatory security levels that is required by the standarts of the Internet envireonment. Anadolu Sigorta shall not be responsible for any damage that is caused by any legal or illegal third party actions. These personal data shall only be reached by the authorized Anadolu Sigorta employees or the authorized representative of Anadolu Sigorta, who acknowledged to protect these data. Anadolu Sigorta shall have right to use these data (included but not limited to type of the mobile phone, location, age, gender etc) restricted with the purpose of improvement of the Application. These daha shall not be disclosed to any third party. The user acknowledges, accepts and understands all the terms and conditions of this Confidentiality Agreement with downloading and using the Application. If a user does not accept and confirm these terms and conditions then this user shall prevail to download and use this Application. It shall be deemed as terms and conditions are all accepted if a user uses the Application.
2. When this application is used, any data regarding the numbers of visited pages, filled forms, how many time do you spend in the Application and similars are all be collected. The purpose of this is mentioned as below:
 - Develop, manage and protect the system and the application
 - Understand the preferences of users
 - Identify the server problems
 - Make statistics of the collected data
 - Personalize the user experience

3. **Personal Data:** The personal data user shared through the application shall only be used in the purpose of the application. These data shall also be used to make you notified of our products and/or services that you may interest in. These data shall also be shared with our sister companies under the holding company of Türkiye İş Bankası in which we are a part of. For the technical requirements of analyzing and processing these data authorized third parties shall be assigned. Upon your request, in case of any delivery, these data shall be shared with the courier companies and vendors. Please keep in mind that these third party companies shall not be allowed use your personal data. Personal data shall only be shared in case of any legal requirement.
4. **Cookies:** The Application can send ‘cookies’. These cookies dont provide any data from your computer and or your visited web sites in which a cookie file is created before. Cookies do not harm your computer and your system. Anadolu Sigorta shall use cookies in order to collect information about your user experience in the application, which services do you use or etc. Cookies provide to make easy for you to use application in your other visits. If you dont want to be tracked by cookies you can change the settings of your Internet browser or if any cookie is send your system can warn you. If you reset the settings of your Internet browser you reset the cookie settings, too. If you reject the usage of cookies, some of the features of the applications can not work properly.
5. **Data Protection:** In order to prevent unauthorized access, provide data accuracy and accurate usage of the data, we have physical, electronic and management procedures for protecting the data that is collectiong through application. Anadolu Sigorta can not guarantee that these data shall not be reached with the illegal ways. For that reason, you shall be deemed as you accept the risks and responsibilities of any problem incures because of Anadolu Sigorta’s systems protection is violate by the unlawful actions of any third parties.
6. **Protection of the Children:** This application is for people who are over 18 years old. Anadolu Sigorta does not collect any information, personal data from children under 18 without their parent’s approval.
7. **Links:** This application shall include links from other web applications that Anadolu Sigorta does not have any control on. These web applications can include other terms and conditions of confidentiality. These web applications can collect personal data and Anadolu Sigorta is not responsible of these. Anadolu Sigorta is not responsible for any damage and expenses that arised beacuse of included but not limited to any failure, interruption, delay, virüs, electrical failure. If Anadolu Sigorta’s application is linked in other applications, it shall be deemed as these links can not be controlled and Anadolu sigorta shall not be responsible for this link mechanisms.
8. **Terms and Conditions of the Usage:** This Application is full owned by Anadolu Sigorta and Anadolu sigorta holds all the intellectual property rights of the application. Users are allowed to Access the application in order to have information and experience insurance transactions. Non of the photos, writings, documents, audios, videos, designs, layouts, programs and others shall not be copied, reproduces, collected, distirbuted, published, qutoed, changed in whole or in parts with out the written permission of Anadolu Sigorta. Any quotations that is made with the written permission of Anadolu Sigorta shall be quoted with ‘Copyright is owned by Anadolu Sigorta’. Anadolu Sigorta Show its best efforts to provide the accuracy and actuality of the information here in. Anadolu Sigorta is not responsible of any damages because of the usage and/or inaccuracy of any information in this applications. Any person who does any transaction regarding an insurance, shall answer accuretly each question and risks anlyses. Otherwise, they lost their rights rises from the insurance agreements. Anadolu Sigorta reserves its right to take any legal actions towards the ones who hides or mislead any

information. This application is used with a user name and password. It is illegal for any unauthorized person to read, have, copy, reproduce, distribute, publish these information and use the application with this illegally owned data. This application shall only be used by the authorized person who holds this user name and password. Authorized person shall not disclose this entrance data to anybody, reproduce, copy, change or publish. Anadolu Sigorta reserves the right to take any legal action towards these unauthorized persons and/or authorized persons who take illegal actions.

9. **Change of the Agreement:** Anadolu Sigorta shall have right to change this Agreement incase of any necessity. Any change made in this agreement shall be published in the application and/or in the related website.